

OpSuite Hints & Tips for December

Helpful OpSuite hints & tips for Special Offers....

1) Quantity of Reward Items in Item Quantity Discount Special Offers

When creating a value-based saving Special Offer – did you know that you can amend the number of 'Reward Items' the discount will fire on? By inputting '1000' items, the POS will now look to fire 10% off all Accessories items (up to 1000) in your transaction, rather than just 1.

2) Prevent Cash Drawer from opening on £0.00 transaction

If the customer transaction comes to £0.00 after Special Offers – did you know there is now a new Location Parameter to stop the Cash Drawer from popping?

Name	Value	Category
preventcash	☒	
PreventCashDrawerOpeningOnZeroTender	☒	Tender

To enable this function, navigate to Setup > Location Parameters > The parameter you will require is titled 'PreventCashDrawerOpeningOnZeroTender'

3) Exclude Attribute Groups from Special Offers

If you have a Special Offer running on all products in your store – except a select few such as Gift Vouchers or Fuel, you can create an Attribute group to exclude these exempt items from the Special Offer by following the below steps;

Navigate to Admin > Attributes > Edit

Select NEW > the type of the Attribute will be 'Item' > Name the Attribute Group & input a Description

Attribute Groups




	Type	Code	Description
	Item	Excludes	Excluded Items from Special Offers

Once you have named the Attribute, select Edit

	Type	Code	Description
	Item	Excludes	Excluded Items from Special Offers

Select 'New' > Enter a code, again we have used Excludes > Enter description – I have used Excluded Items for Christmas Offer > then hit Save.

Attributes




Sort Order	Group Code	Group	Code	
0	Excludes	Excluded Items from Special Offers	Excludes	Excluded Items for Christmas Offer

You have then created an Attribute for Excluded Items for the Christmas Special Offer.

To add Items to the Attribute, please follow the below steps;

You can import the data by Item Location Data Management, by just using the Sku & the Attribute Name & description in an excel document as shown below;

Sku	Attribute: Excludes
144778	Excluded Items for Christmas Offer

Or you can add the Attribute manually to each Item by selecting into the chosen item(s) > navigating to the Attributes tab

Item Select

Sku A0623

Description Gift Voucher

Ext Description

Colour

Size

Misc

Qty Avail. 0 

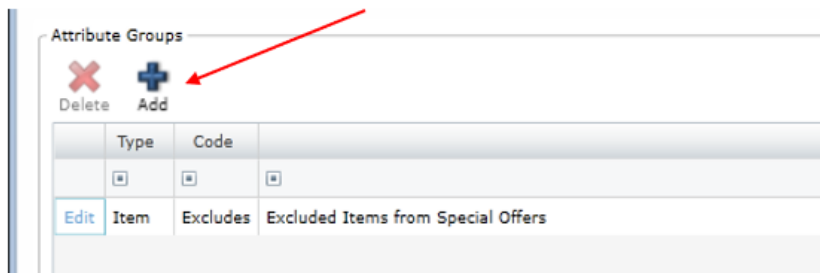
Qty On Order 0 

Qty On Hand

Qty Cmtd.

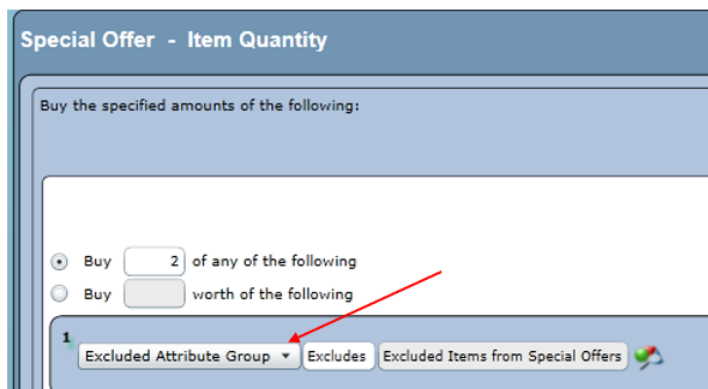
[Item Info](#)
[Location Detail](#)
[Associations](#)
[Hierarchy](#)
[History](#)
[Label](#)
[Default Messages](#)
[Web Content](#)
[Attributes](#)

Select Add & chose the correct Attribute to add to this item > then hit Save.



Once your Attribute has been assigned to Items > Navigate to Special Offers to set up your Christmas Offer.

When creating the Special Offer, choose 'Excludes Attribute Group' from the drop-down list

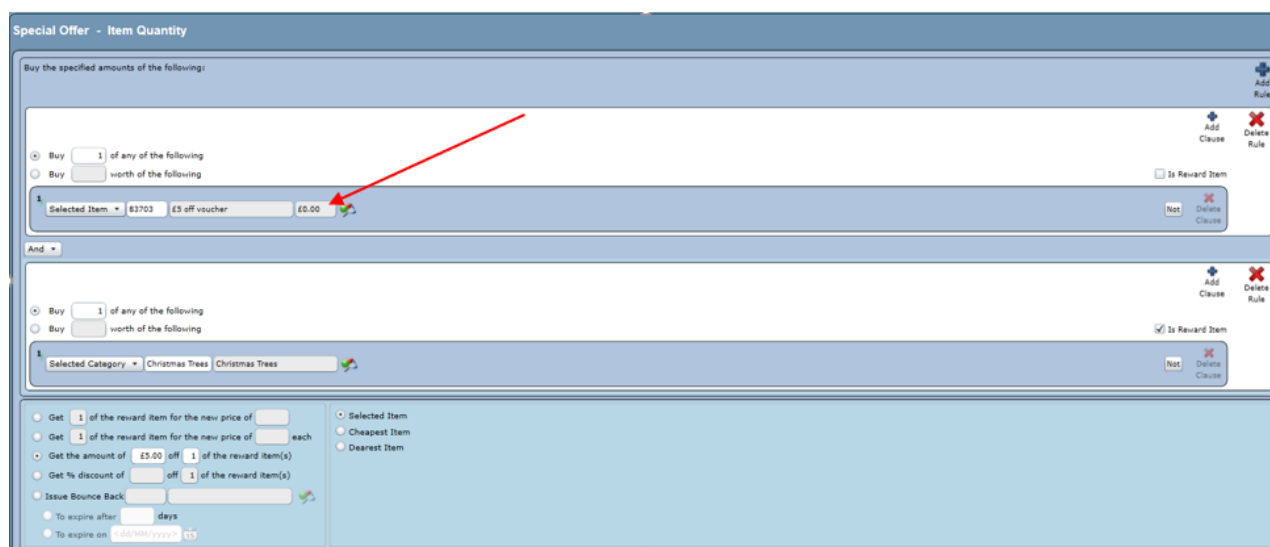


The POS will now only fire the Special Offer on all items except the ones assigned to this Attribute Group.

4) Voucher Item to be the first Rule in Special Offer

When creating a Special Offer in OpSuite which requires a 'Voucher Item' to fire the promotion – such as 'Present this Voucher AND Buy any Christmas Tree – Receive £5 Off'

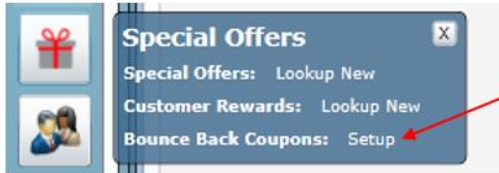
For this Special Offer to fire at the tills, ensure you have stated the Voucher Item first in the Special Offer Set Up



5) Bounce Back Special Offers

Bounce Back is a **new** Special Offer module now available in OpSuite.

Bounce Back coupons are created in OpSuite and tailored to fit with a variety of Special Offers the retailer requires allowing only the customers who have a Bounce Back Coupon to be able to use this exclusive offer.



Once the coupon has been created in OpSuite, it can then be added to a Special Offer to issue the coupon and an additional Special Offer to redeem the coupon. This allowing retailers to issue a Bounce Back coupon in advance to their redeeming promotion.

6) Active Reports

When running Active Reports, it is recommended to set the “lines per page” to 10 before running this for all your data. OpSuite will return 10 rows before you as users can expand this to return all your results. Introduced over the last 6 weeks, Active Reports have had further “More” filters added to the advance filter options. This allows you to enter detailed search criteria before retuning your results on screen. You can be exported into excel for printing or further data filtering.

As Bounce Back is a brand-new module, training and navigation will be required before this module is enabled for your enterprise. If you would like Bounce Back enabled or require any additional information regarding Bounce Back please contact our Commercial Department on [01332 383231](tel:01332383231) or email retail@davrich.co.uk.